Environmental Management Policy

Index Living Mall Public Company Limited and its subsidiaries ("the Company") are dedicated to conducting business in a sustainable manner, being mindful of environmental responsibility, and utilizing resources and energy efficiently. This encompasses the management of waste throughout the business value chain to prevent any potential environmental impacts. Therefore, the environmental policy and guidelines were established as follows:

Scope

The environmental management policy applies to all executives and employees and encompasses the Company's operations. Stakeholders in the business value chain are expected to endorse and implement this policy.

Definitions

"Value Chain" refers to the activities that are interconnected and related throughout the Company's business operations, with the objective of jointly generating value-added products and services for customers. There is a value creation process that is connected and continuous, similar to a chain.

"Stakeholder" refers to any individual or group of individuals who are directly or indirectly impacted by the Company's operations, regardless of whether the impact is positive or negative, as well as society, community, and environment.

Environmental Policy

 Conduct the Company's business and activities in compliance with the laws, regulations, requirements, and international environmental standards that the Company is involved with, while also consistently monitoring, reviewing, and following up on operations.

- Commit to conducting business to minimize the effects on the environment and climate. Be dedicated
 to the preservation, restoration, and protection of ecosystems and the mitigation of global warming.
 This includes the procurement and development of Eco products.
- 3. Energy Conservation: Promote the sustainable utilization of natural resources, energy, and water, minimize greenhouse gas emissions that contribute to climate change to achieve a low-carbon society, and support the utilization of alternative energy sources to improve the efficiency of energy consumption in activities, work processes, and transportation management.
- 4. Waste Management: Commit to reducing and controlling waste throughout the value chain, from upstream to downstream. Apply the 3Rs concept—reduce, reuse, and recycle, in the work process in order to effectively dispose of garbage and waste. Waste from business operations, products, and services to which the 3Rs concept cannot be applied must be treated and disposed of properly in accordance with academic principles.
- 5. Optimize resources to implement responsible consumption by developing and supporting Eco products to ensure responsible plastic consumption.
- 6. Climate Change: Commit to the supervision and management of climate-related risks, the assessment of greenhouse gas emissions, and the development of operational plans to reduce direct and indirect greenhouse gas emissions (Scope 1, 2, and 3) in accordance with climate management objectives and strategies.
- 7. Ecosystem and Biodiversity: Commit to sustainable business operations, promotion and protection of ecosystems, and biodiversity to ensure the sustainable preservation of natural resources.
- 8. Establish objectives, indicators, and goals for sustainable environmental management, including strategies, plans, or operational projects to continuously enhance the efficiency of management.
- 9. Enhance the knowledge, awareness, training, and counseling of employees, related working groups, and stakeholders, as well as encourage involvement in environmental management and the reduction of greenhouse gas emissions.
- 10. Disclose environmental performance via Form 56-1 One Report and the Company's website.

Sustainable Environmental Management Operational Goals

Environmental	Indicators	Unit of Measurement	Goals
Management			
Energy	Electricity consumption per income	million Baht per kilowatt-hour	Decrease 10% in 2027 when
			compared to the base year of
			2023
Water	Net water consumption per income	cubic meters per million Baht	Decrease 10% in 2027 when
			compared to the base year of
			2023
	Water recirculation consumption	cubic meters	Increase 10% in 2027 when
			compared to the base year of
			2023
Waste	The amount of trash and non-	tonnes per million Baht	Decrease 10% in 2027 when
	hazardous waste disposed of by		compared to the base year of
	landfill to income		2023
Greenhouse	The amount of greenhouse gas	carbon dioxide equivalent	Increase 20% of greenhouse gas
gas reduction	reduction from operations under	tree	reduction in 2027 when
	the Low Emission Support Scheme		compared to the base year of
	(LESS)		2022
	The amount of greenhouse gas	tonnes of carbon dioxide	The amount of greenhouse
	emissions that must be reduced in	equivalent	gases released into the
	order to achieve carbon neutrality		atmosphere is equal to the
			amount of greenhouse gases
			absorbed in 2050.
	Net greenhouse gas emissions	tonnes of carbon dioxide	Achieve net zero greenhouse
		equivalent	gas emissions in 2065.

Guidelines

1. All employees are expected to contribute to environmental management and the conservation of

energy, electricity, and water by implementing the 3Rs concept, waste segregation, and optimizing

the resources, and cost efficiency.

2. Conduct a systematic and continuous assessment of the environmental impacts that may result from

business operations throughout the value chain. Determine measures to mitigate the impacts, follow

up on the results, make improvements, and report the results to the responsible executives in order to

reduce the impacts on the environment, society, and community.

3. Encourage and promote the involvement of employees in the presentation of environmental

management projects, as well as the optimization of energy consumption within the organization, the

prudent utilization of resources, and the mitigation of greenhouse gas emissions.

4. Organize employee training to develop skills and knowledge and encourage employees to share their

opinions and recommendations on environmental management.

This policy will be in effect from February 1, 2024.

Announced on February 1, 2024

-Kridchanok Patamasatayasonthi-

(Miss Kridchanok Patamasatayasonthi)

Managing Director